

# Gift Voucher Terms & Conditions

- Vouchers are non-refundable / not redeemable for cash.
- Vouchers are valid for one year from date of issue, without the possibility of extension.
- Digital vouchers have a minimum spend of IDR 650k. Physical vouchers have no minimum spend.
- Vouchers are redeemable for spa services and items from the bar menu (not for retail).
- Vouchers for a spa package must be redeemed in one visit.
- Vouchers for a credit amount or several treatments (that are not part of a package) may be redeemed over several visits.
- Vouchers are transferable to other recipients, as long as the guest redeeming has all the voucher details and written proof of the transfer.
- Changes to the treatment type on the voucher are permitted, however any difference in charges must be paid additionally.

# Gift Voucher Syarat & Ketentuan

- Voucher tidak dapat dikembalikan.
- Voucher berlaku selama satu tahun sejak tanggal penerbitan.
- Voucher elektronik memiliki minimal pembelanjaan IDR 650rb.
- Voucher dapat ditukarkan dengan layanan spa dan item dari menu bar (bukan untuk barang retail).
- Voucher paket spa harus ditukarkan dalam satu kali kunjungan.
- Voucher untuk jumlah kredit atau beberapa perawatan (yang bukan merupakan bagian dari paket) dapat ditukarkan selama beberapa kunjungan.
- Voucher dapat dialihkan ke penerima lain, selama tamu yang menukarkan memiliki semua perincian voucher dan bukti tertulis dari transfer tersebut.
- Perubahan jenis perawatan pada voucher diperbolehkan, namun jika ada perbedaan biaya maka harus membayar tambahan.